



Qualification Questionnaire COVID-19 Questionnaire

COVID-19 (Coronavirus)

COVID-19 Preparedness & Response (1) questions

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Why a COVID-19 (Coronavirus) Pandemic Preparedness & Response questionnaire?

The spread of COVID-19 (Coronavirus) has reached the pandemic stage. This concerns us all, to protect the wellbeing of our families, our friends, our employees, and our professional lives. To be effective, our interventions must be coordinated and ambitious. We are very determined to implement the actions required to protect our communities, while continuing our operations.

Please see the following questions as a reminder of actions that should be taken to control the spread of the virus, and we hope it can be useful to you. We nonetheless need to know with certainty that your organization, as an important business partner, has taken all the recommended measures to protect yourself, your employees, and ours.

Be careful!

For more information on best practices for Pandemic Planning, Preparation & Response, please <u>click here</u>.

action Plan Implementation COVID-19 Pandemic Preparedness & Response Has your organization implemented an action plan to mitigate the impact of the COVID-19 pandemic?	4264
Yes	
No, justify: :	
Action Plan Documentation COVID-19 Pandemic Preparedness & Response Is your action plan documented?	4313
Yes, see attached plan/documents describing our actions	
□No	
Business Resilience/Continuity of operations Identify all elements that your organization is implementing to mitigate the impact of the COVID-19 pandemic on its activi planning for Business Continuity:	4265 ities and
PANDEMIC MANAGEMENT TEAM: Assignment of defined roles & responsibilities for operational coordination, impl of business resilience activities	ementation
OPERATIONAL PRIORITIES: Identification/reorganization/alignment of critical business processes, operations, & f necessary during the COVID-19 pandemic	unctions
INCREASE/DECREASE IN DEMAND FOR YOUR PRODUCTS/SERVICES: Preparedness for scenarios likely to result increase/decrease for your services during the pandemic	t in
CUSTOMER RELATIONS: contract review and ongoing communication, & coordination with Customers related to the pandemic's impact on your level of service	2
SUPPLIES/INPUT: Ensuring availability of supplies, raw materials, services, etc. required to maintain business operations.	ations
EMPLOYEE ABSENCES: Forecast & allocation for absences (e.g. due to personal illness, family member illness, qua school &/or business closures, public transportation closures)	rantines,
SUPPLEMENTAL WORKFORCE: Need for additional workforce (e.g. employee reassignment, temporary employees subcontractors, retirees, etc.), & associated training required for this workforce	7
COMMUNICATIONS & INFORMATION TECHNOLOGY INFRASTRUCTURES: Enhancement to support employee re & customer contact/exchange of information	mote work
Other actions taken to ensure continuity of operations: :	





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Planning & responding for impact of pandemic on your own Employees 42 Please identify all of the elements that your organisation has included in its planning for the impact of a pandemic on its employees:	266
HR POLICIES: Unique to a pandemic (sick leave policy, remote work, work-family balance, etc.)	
COMMUNICATION PLAN TO EMPLOYEES: Regular dissemination to your employees on the deployment of your pandemic action plan	
EMPLOYEE HEALTH MONITORING: Following up on employee health (questionnaire, guidance, etc.)	
Other actions taken to manage the impact of the pandemic on your employees: :	
Limiting transmission of COVID-19 Please identify all of the elements that your organisation is implementing to limit the outbreak of the COVID-19 disease:	268
CONTAINMENT OF DISEASE: Restriction of business travel, requirements for employees/subcontractors returning from business/personal travel (e.g. self-monitoring/self-quarantining/mandatory isolation, etc.)	
TRAINING/AWARENESS OF EMPLOYEES: Pandemic fundamentals (e.g. risk factors, symptoms, modes of transmission), instruction on proper behaviors (e.g. hand hygiene, coughing/sneezing etiquette, use of masks, etc.)	
INFECTION CONTROL SUPPLIES: Provision of sufficient & accessible supplies that promote personal hygiene (e.g.hand hygiene products, tissues & receptacles for their disposal) in all job/work sites	
SOCIAL/PHYSICAL DISTANCING: Minimization of face-to-face contact by reduction of frequency, proximity & duration of contact between employees, customers, contractors (e.g. working remotely, staggered shifts, layout spacing, etc.)	
CLEANING: Implementation of cleaning plan (complete with methods & frequency) for all touched surfaces/objects in all job sites	
PPEs: Supply & training on use of PPEs (e.g. respirator, gloves, etc.), if other controls are not sufficiently effective	
Other actions taken to control the transmission of the virus:	